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CHARITIES**
HELPING LIVES GROW

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OUR MISSION

The Mission of Livingston County Catholic Charities is the work of the Catholic Church, to share the love of Christ by performing the corporal and spiritual works of mercy.

VISION STATEMENT

Livingston County Catholic Charities aims to provide human services to Livingston County residents regardless of race, sex, religion, age, disability or financial ability.

TREASURING OUR TIME TOGETHER

Melanie S. enrolled her Mom at **Be Our Guest Adult Day** a couple of years ago and gradually increased her from one to five days a week. Melanie said, "staff knew exactly what she needed! As her dementia worsened you kept educating me, her daughter, and together we took better care of her than I ever could have ever done alone. If it wasn't for the staff, I wouldn't have been able to keep my Mom at home. In addition to keeping Mom safe physically they always did it with love, compassion, stimulation and a smile on their faces. Even during her decline Mom was still able to do some of the activities from the petting zoos, the paintings, the music and crafts! I just can't say enough. I have so many precious keepsake crafts that will remind me of this wonderful place my mom got to share her last few years in! Suzi, Patti, Katie, LeAnn and the whole staff are remarkable! They were definitely more than just a daycare center, they have become part of my family."



ANNUAL REPORT 2020-2021

Reflections... from the President and Executive Director



This year at LCCC marked new milestones and much uncharted territory. As the pandemic wore on, our task was seeking the new normal. All of the programs made adjustments to assist our clients in adapting and securing their necessary services. Employees abided by safety protocols to help keep themselves and clients healthy.

The **Be Our Guest** change was the most dramatic with removing a wall to expand group space. This allowed for Adult Day services for the guests to continue while observing social distancing.

Counseling improved telehealth options and safe in-person meetings.

Substance Abuse Prevention made great use of social media and virtual activities to promote education and the involvement of our community youth.

Special Ministries met the challenges and implemented fun, creative new ideas to encourage involvement, decreasing isolation until in-person activities could resume.

Many LCCC services made use of Zoom technology to keep clients involved and on track. A new partnership was formed with the Livingston County Health Department to assist in the vaccination effort for home-bound and vulnerable seniors.

Volunteer Caregiver services for homebound seniors received assistance from dedicated volunteers delivering groceries, driving to medical appointments, and providing a well-being check-in or a listening ear.

Our Annual Coworker/Board gathering took place at the Holy Spirit Parish picnic grounds in June. Time was taken to honor the life and service of former coworker, Jim Schepper, who had recently died. Additionally, each participant looked at personality traits and the impact on team work. It was helpful for understanding and strengthening relationships.

We at LCCC have received an outpouring of support from all sectors of the community. Volunteers of all ages have assisted us in many tasks. The Livingston County Board of Commissioners provided grant funding to assist with structural changes and other COVID mitigations. Livingston County United Way and the Ford Motor Co. provided assistance with PPE for the safety protocols. Foundation and individual donors have been very generous in providing the assistance to carry on the mission and critical services of LCCC.

Throughout this year, we continue to ask the Holy Spirit for guidance. The Board worked to support our mission and all meetings were well attended. We are grateful for the far reaching support which has been provided for our clients.



PROGRAMS: STATISTICS AND OUTCOMES

COVID-19 has impacted all programs.

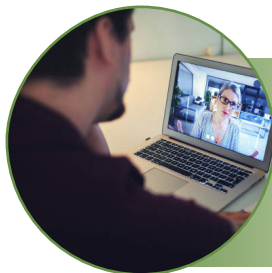
MENTAL HEALTH & SUBSTANCE ABUSE COUNSELING

- Provided services to 355 people through substance abuse counseling cases; 599 people (420 adults and 179 children/adolescents) through mental health counseling.
- Provided 3,242 units (2,210 hours group therapy and 1,032 hours individual/family therapy) of outpatient substance abuse counseling and 4,510 units of outpatient mental health counseling.
- 100% of Mental Health clients completing the retrospective survey reported developing healthier coping skills, 78% report learning to express their feelings more appropriately.
- 100% of Substance Abuse Treatment clients completing the retrospective survey reported having healthier coping skills and feeling mentally healthier; 67% report decreased substance use.
- 65% of Substance Abuse Treatment clients and 56% of Mental Health Counseling clients reported living below 150% of the national poverty level.

100%
reported
developing
healthier coping
skills

CASE MANAGEMENT & PEER SUPPORT OUTCOMES

- LCCC Recovery Team provided 3,084 units/hours of individual and group substance abuse support.
- 138 persons attended engagement groups.
- 2,540 units of service hours were provided through 1,693 Engagement Group sessions.
- 166 new ROSC intakes. 84 persons moved from ROSC services to treatment services.
- 99% of the clients served reported incomes below 150% of the national poverty level.



Clinical Director, John Furey, says, "I believe that telehealth is definitely here to stay. 75-80% of clients are still doing video sessions for convenience."

PARISH MINISTRY

- 26 couples completed *A Lasting Promise Marriage Preparation*.
- LCCC partners with the Livingston Region Catholic Council on Aging to facilitate the Lenten Retreat, Annual Picnic, Senior Appreciation Mass & Luncheon, and the Thanksgiving Celebration for older adults, hosting several hundred annually.

SUBSTANCE ABUSE PREVENTION

- The Big Red Barrel celebrated its 10-year anniversary this year, collecting over 40,000lbs. of medications statewide since its inception in 2011.
- 30 families in Livingston County signed up to be a *Safe Home* and not provide drugs or alcohol to minors, to talk with their youth about expectations and consequences of substance use, and to monitor gatherings.
- Trained 26 local restaurant servers in *Responsible Beverage Service* to help promote responsible alcohol use and prevent underage drinking.
- LCCA's Livingston County Youth-Led Advisory Board (YLAB) recognized their peers were struggling with mental health due to the pandemic, changes to school requirements and more. Thus, they held the first Mental Health Rally to break the stigma and provide resources to community members.
- Presented youth substance use focus group results and trends, plus provided resources for youth and families at a meeting with all Livingston County school counselors.



FOSTER CARE AND ADOPTION

- 27 children were served through a total of 5,478 days of foster care.
- 9 children were adopted by a relative or the foster parents, 2 were placed in relative guardianship homes, and 7 returned to their birth parents.
- LCCC had 11 licensed foster families and continues to recruit and license more. Additionally, LCCC monitored 7 relative homes who provided care for family members.

BE OUR GUEST ADULT DAY

- 100% of the caregivers reported a positive social change in loved ones after attending BOGADS
- 94% of the caregivers reported decreased stress.
- 100% of the caregivers reported participation at BOGADS directly contributes to their loved one remaining at home.
- 94% caregivers reported that the cost sharing fee schedule is an important factor for the ability to provide care to their loved one.
- BOGADS provided 8,998 units of service to 41 participants and their families during this year.



I believe that Be Our Guest gave us extra time with my mom with a better quality of life for all of us. It provided me MUCH needed respite time to care for myself... The staff is more like family now and I can tell they really love my mom. They are all wonderful, and I will be eternally grateful for finding them!
-Colleen B.



PROGRAMS: STATISTICS AND OUTCOMES

SENIOR SERVICES

Community Liaison (formerly Resource Advocacy)

- Provided 1,762.25 units of service to 1,111 clients.
- 95% of seniors served reported they have support/ services in place to live safely in their home.
- Community Liaisons provided benefit explanation, eligibility, comparisons, assists and enrollment in the following programs; Medicare Part A and B, Low Income Subsidy, Medicare Part D, Extra Help, Medicare Advantage, Medigap, Medicaid to 245 individuals.
- 35% reported incomes 150% below poverty.

1,111
Seniors
Connected to
Resources

Volunteer Caregiver Program

- 100% of seniors served reported they have the services to allow them to live safely in their homes.
- 100% of volunteers reported program satisfaction
- The program served 78 (a 36% increase over last FY) people and provided 1,915 units of service.
- 55% reported incomes 150% below poverty.
- 574 individual transports were provided for a total of 16,648 miles of transportation.
- 405.5 hours of friendly visits (this includes the telephone reassurance).
- 47 active volunteers, 12 new this year.



LCCC Elder Justice Coalition proclaimed June 15 to be Elder Abuse Awareness Day in Livingston County!

Prevention of Elder Abuse, Neglect, and Exploitation

Community & Elder Justice Presentation Participant Statistics:

- 97% reported increased knowledge in reporting elder abuse, recognizing risk factors and signs and overall understanding.
- 77% reported having a better understanding of financial abuse.
- 93% reported they are better able to identify how to obtain assistance.
- 95% respondents report they understand and agree that any type of Elder Abuse is a crime.

SPECIAL MINISTRIES

- 120 adults with disabilities served through a variety of recreational, social, spiritual and educational events.
- 20 volunteers provided over 84 hours of service.
- 198.5 hours of organized programming.
- 22 caregivers/parents served through the support group.

"Special Ministries provides a vital source of socialization outside the home. For over 14 years it has been Patti's socialization. Bowling, dance, and haircuts are fantastic!"



SPECIAL GRANT FUNDS AT WORK...

Special grant funds provided tremendous support to critical community programs. LCCC received special grant funding from The Pulte Family Foundation to help connect seniors to critical resources and services through LCCC's Community Liaison program. The CPPS Heritage Mission Fund provided funding to assist with our new Special Ministries program, which provides valuable programming for adults with disabilities. The Special Ministries virtual Christmas party for over 120 adults, complete with special lunch, gingerbread house kits, craft supplies and more was funded by DTE Energy Foundation.

The Alliance Catholic Foundation and The Catholic Foundation of Michigan provided the bulk of the paper products along with other critical basic needs items through generous grant funds for the annual Christmas Blessing project.

The Harry A. & Margaret D. Towsley Foundation helped to increase elder abuse education and awareness efforts in Livingston County through LCCC's Prevention of Elder Abuse Neglect & Exploitation program. Activities included a series of 3 educational seminars for community residents; the creation & dissemination of a TIPS sheet to aid with recognizing financial exploitation for businesses, banker tellers and others; and a host of other activities and events.

LCCC also received grant funding from the Robert W. & Maxine C. Parker Foundation – Be Our Guest Adult Day, Livingston County United Way – both program support and PPE assistance, and The Swallow Family Foundation – program support.

These investments in our community only makes Livingston County stronger, healthier and enables older adults to age in place.

#LivingstonCountyStrong!

A LASTING LEGACY

Considering making a Charitable Bequest in your will to bestow on LCCC to assist our ability to serve future generations of those who turn to us in their time of need? Please feel free to contact Mark or Julie at 517-545-5944 with any questions or desires regarding your interest in leaving a lasting legacy with LCCC. Additionally, please discuss your decision with your financial advisor or attorney for information on how to add LCCC to your will. **Leaving a Bequest makes it easy to help your favorite charity without dipping into your income or savings.**





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Donor Gifts from July 2020 to June 2021 - Thank you to ALL donors - we are truly grateful for all of your generous contributions to LCCC. In addition to the donors listed are those who wish to remain anonymous and those making a gift though a church or other group. If we have missed someone, please accept our apology, and let us know so that we can correct our records.

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May they all be rejoicing in the love of our Lord.

Driven by Faith – HERE FOR ALL!



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Resulting in a tremendous cost savings, we have scaled back the report and the full 8-page document with all donors and supporters will reside on our web site at www.LivingstonCC.org.

2020-2021 Agency Operations Budget

Sources of Revenue

Govt. Grants & Contracts
Program Service Fees
Covid-19 Relief
Other Fund Development
Loaves & Fish Appeal
Diocese of Lansing
United Way
Transfer from SMLC
Endowment & Other Interest
In-Kind

\$3,258,610

\$1,592,724
\$520,516
\$311,420
\$272,165
\$167,016
\$139,682
\$128,137
\$75,000
\$47,277
\$4,673

Program Expenditures

Child Welfare
Substance Abuse Prevention
Mental Health
Be Our Guest Adult Day
Substance Abuse Therapy
Volunteer Caregiver
Case Management & Peer Support
Fund Development
Management & General
Special Ministries
Community Liaison
Elder Abuse Prevention
Parish Ministry

\$2,976,420

\$610,069
\$608,813
\$552,059
\$290,833
\$266,734
\$101,210
\$109,355
\$121,900
\$113,719
\$69,249
\$94,403
\$32,795
\$5,281

