

# ELDER JUSTICE/ABUSE RESOURCE DIRECTORY

## Livingston County Catholic Charities

2020 E. Grand River, Suite 104, Howell, MI 48843

[www.livingstoncatholiccharities.org](http://www.livingstoncatholiccharities.org) 1-517-545-5944



### **Abuse**

Suspected elder or adult abuse, neglect or exploitation.  
Report for investigation.

Adult Protective Services (24 hrs.) 855-444-3911  
LACASA (24 hrs.) 866-522-2725  
National Eldercare Locator 800-677-1116  
[www.eldercare.gov](http://www.eldercare.gov)

### **Area Agency on Aging/Aging and Disability Resource Center**

Assist in finding local Agencies that can give you information about aging and disability services.

Area Agency on Aging 1B 800-852-7795  
[www.aaa1b.org](http://www.aaa1b.org)

### **Attorney General**

Attorney Generals can take action against consumer fraud.

Michigan State Atty. Gen. Dana Nessel 517-373-1110  
[www.michigan.gov/ag](http://www.michigan.gov/ag)

### **Better Business Bureau**

Consumers can file complaints against businesses.

BBB Detroit 866-788-5706  
[www.bbb/detroit/consumer](http://www.bbb/detroit/consumer)

### **LEGAL SERVICES**

Dispute Resolution Services 517-546-6007  
South Central MI Legal Service 517-394-3121  
[www.cvlap.org](http://www.cvlap.org)  
MI Long Term Care Ombudsman 866-485-9393  
Legal Hotline for Older MI Citizens 517-372-5959

### **Local Law Enforcement**

Emergency assistance 911  
Liv. Co. Sheriff 517-546-2440  
Liv. Co. Prosecutor 517-546-1850  
Brighton Police 810-227-2700  
Fowlerville Police 517-223-8711  
Green Oak Police 810-231-1122  
Hamburg Police 810-231-9391  
Howell Police 517-546-2440  
Michigan State Police 810-227-1051  
Pinckney/Putnam Police 734-878-3700  
Unidilla Police 734-498-2325

### **Meditors**

Conflict resolution/Mediation can help resolve disputes and may sometimes be an alternative to legal action.

[www.acrnet.org](http://www.acrnet.org) (click on Membership then Membership Directory then search for your area by zip code.)

### **Medicaid/Medical Assistance**

State Agencies that assist with Medicaid and medical issues.

Centers for Medicare/Medicaid 800-803-7174  
[www.Cms.gov](http://www.Cms.gov)  
Liv. Co. Catholic Charities 517-545-5944

### **Medicaid Fraud Control Unit**

This unit investigates and prosecutes abuse and fraud by health care providers.

National Association of Medicaid Fraud 202-326-6000  
namfcaasst@naag.org

### **Other Resources**

Alzheimer Association [www.alz.org](http://www.alz.org)

[AARP.org/fraudwatchnetwork](http://AARP.org/fraudwatchnetwork)

Elder Care Locator 800-677-1116  
[www.eldercare.acl.gov](http://www.eldercare.acl.gov)

### **Federal Information on Reverse Side**

**Should you need assistance with contacting any of these agencies or to discuss a potential situation with one of our Elder Abuse Coordinators, Please call Livingston County Catholic Charities, At 517-545-5944 or email:**

[Beth@livingstoncatholiccharities.org](mailto:Beth@livingstoncatholiccharities.org)  
[Penny@livingstoncatholiccharities.org](mailto:Penny@livingstoncatholiccharities.org)

## **Federal Agencies**

Numerous federal agencies play a role in combatting fraud/abuse and educating consumers. Contact them for more information.

Consumer Financial Protection Bureau  
855-411-2372 [www.consumerfinance.gov](http://www.consumerfinance.gov)

Department of Veterans Affairs  
888-407-0144 [www.venefits.va.gov/fiduciary](http://www.venefits.va.gov/fiduciary)

Do Not Call Registry  
888-382-1222 [www.donotcall.gov](http://www.donotcall.gov)

Federal Bureau of Investigation  
[www.fbi.gov/scams-safety](http://www.fbi.gov/scams-safety)

Financial Fraud Enforcement Task Force  
[www.stopfraud.gov](http://www.stopfraud.gov)

Identity Theft  
877-438-4338 [www.identitytheft.com](http://www.identitytheft.com)  
[identitytheft.gov/SSA](http://identitytheft.gov/SSA)

Postal Inspection Service  
877-772-1213 <https://postalinspectors.uspis.gov/>

Scams  
877-382-4357 [www.ftc.gov/complaint](http://www.ftc.gov/complaint)

Social Security Administration  
800-772-1213 [www.socialsecurity.gov/payee](http://www.socialsecurity.gov/payee)

Computer Safety Tips [ftc.gov/onguardonline](http://ftc.gov/onguardonline)

Tips for Older Adults [ftc.gov/Passiton](http://ftc.gov/Passiton)

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**These are just examples there are too many to list all. Pay attention, never give anyone information over the phone. Trust your gut instinct. No honest company is going to ask you to pay with gift cards.**

**Family/Friend or Neighbor** - not having proper authority to oversee your finances. They must have your permission or be court appointed.

**Fake Utility Company** - indicating you are behind in your payment. They claim you'll be shut off.

**Social Security Imposter** – Wants your number to ensure you are who you are. .

**Computer Virus** – Threat that you may use all your photos, info etc.

**DNA Cancer Screening** – Claim people have died by not taking the test.

**Missed Jury Duty** – They claim there is a warrant out for your arrest because you didn't show.

**IRS** – They claim you made criminal mistakes in your past filings and will be arrested.

**Grandparent Scheme** – They claim to be a grandchild and need help immediately.

**Girlfriend or Boyfriend Scheme** – they befriend you and continue to have sinarous that need you to send them money to help them get out of the situation. Usually online via the computer.

**Home Maintenance** – usually want cash up front and do not complete the job. Check with the better business bureau and use reputable companies or referrals from family members.



## **EXAMPLES OF SCAMS TO WATCH FOR:**